



SAN ANTONIO

Convention Housing Management

Visit San Antonio offers full service housing and registration through our official housing partner, Orchid.Events (Orchid). An Orchid team member located in the heart of San Antonio connects to a strong partnership with the San Antonio hotel community.

The Orchid team has been providing housing and registration services to the meeting and events industry for over 20 years. Processing over 350,000 registration and reservation transactions annually, Orchid is recognized by meeting professionals for their proven expertise and commitment to orchestrating a smooth housing experience for event organizers and their attendees.

An expert in housing software applications, Orchid licenses Passkey, the nation's leading housing technology, as well as Meetingmax, to assure the best tools are available for all types of events. You will be assigned an account manager who can advise you on block management strategy and will make sure you have all you need to know, when you need to know it.

SERVICES INCLUDE

- One Central Booking Location 24/7
- Book Online, Phone, Fax, or Mail
- Mobile Booking Option
- In-House Customer Service Center
- Block Management for VIPs, Staff, Exhibitors, Speakers, etc.
- Registration Integration
- Waitlist Tool and personal service for waitlisted guests
- Automatic Email Confirmations
- Easy access to Edit Reservations
- Comp Rooms & Concessions Tracking
- Rate Integrity Monitoring
- Targeted Email Marketing
- Post Cut-Off Inventory Management
- Pre and Post Audits
- A full suite of standard reports
- Custom Reports as requested
- Final Housing Report Post-Event

All you need to do to retain our services is name us as your housing provider in your RFP and/or in your hotel room block agreements, and from there, we will spoil you!

**For more information about our services and technology,
visit our website at www.orchid.events or contact:**

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